

AMBER BRANCH

Minority Millennial Enterprise Agile Coach and Consultant

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Houston, TX

Education	Certifications	Technology
School: University of North Texas Degree: Bachelor of Science Major: Electrical Engineering Minor 1: Business Minor 2: Mathematics Honors: Cum Laude	Stimulating Urban Renewal Through Entrepreneurship SAFe 5 Program Consultant SAFe 5 Remote Trainer CSPO - Product Owner CSM - Scrum Master SAFe Agilist	Microsoft Suite Google Suite Adobe Suite Confluence Jira Align Jira

Experience	Experience
Agile Coach Agile Resources - The Boston Consulting Group 08/2022 - 10/2022 Houston, TX	<ul style="list-style-type: none">● Role Description: Enterprise Agile Coach to 7 squads supporting the Finance and Procurement initiatives, and 6 squads supporting the Business Intelligence and Analytics initiatives to diagnose agile knowledge gaps.● Value Delivered: Supported an initiative to split 1 large product team into 2 smaller Agile delivery teams who were able to go through quarterly business reviews independently of one another.
Senior Lead Agile Coach APEX - Wells Fargo 05/2022 - 06/2022 Houston, TX	<ul style="list-style-type: none">● Role Description: Enterprise Agile Coach to 3 Commercial Capital global product lines, each with up to 5,000 team members, to synchronize strategic OKRs and high-level initiatives to high-performing teams.● Value Delivered: Successfully disrupted siloed working patterns of leadership, uncovered existing gaps & drove new engagement between executives seeking to understand and implement Agile and Product.
Enterprise Agile Technical Account Manager Atlassian 05/2021 - 05/2022 Houston, TX	<ul style="list-style-type: none">● Role Description: Strategic advisor to executives for Visa, Goldman Sachs, Newell Brands, National Grid, Schlumberger, Veterans Affairs, and Prudential Financial onboarding from Jira into Jira Align.● Value Delivered: Empowered transformation initiatives by leading weekly, quarterly, and annual planning, strategic road mapping, and conflict resolution during the implementation of Jira, Jira Align, and Confluence
Senior Scrum Master Endurance International Group 02/2020 - 05/2021 Houston, TX	<ul style="list-style-type: none">● Role Description: Portfolio Agile Coach to the Host Gator brand, implementing engineering and product initiatives with the Agile Center of Excellence, Program Management Office, and C-Level Executives.● Value Delivered: Successfully increased average project delivery velocity for 3 high-priority initiative teams, by 109%, 164%, and 412%, through agile coaching, while generating 1.4 Million in net new revenue.
Agile Coach/Scrum Master CPAP.com 05/2019 - 02/2020 Houston, TX	<ul style="list-style-type: none">● Role Description: Developed agile transformation strategy, timeline, and training materials to empower the C Suite Directors and Agile teams, to scale agile for 150 people through launching 10 agile teams.● Value Delivered: Improved velocity by 67%, reduced unplanned work by 30%, and created an environment whereby the team was motivated, self-organized, and self-sustaining.

<p>Founder Executive Director Ultimate Agile Experience 06/2017 - 05/2019 Houston, TX</p>	<ul style="list-style-type: none"> ● Role Description: Owned and operated an Agile certification, coaching, and consulting services company supporting business and technology clients. ● Value Delivered: Delivered Agile Coaching digitally and in-person certification classes for leadership on foundations, practices, and principles of Agile and Scaled Agile Framework, to improve daily operations.
<p>Digital Sales Account Manager CA Technologies - Rally 07/2016 - 05/2017 Dallas, TX</p>	<ul style="list-style-type: none"> ● Role Description: Coached leaders across Canada who were looking to scale Agile from the team level to the program, portfolio, or enterprise levels. ● Value Delivered: Created cross-functional solutions of Agile Coaching, team training, and Rally Software for Project Managers, Directors, and C-Suite while helping to exceed a quarterly team quota by 181%
<p>Inside Sales Lead Development Representative IBM 10/2015 - 07/2016 Dallas, TX</p>	<ul style="list-style-type: none"> ● Role Description: Advised C-Suite Executives and Directors in the entire Canadian region on solutions for IT Infrastructure, Cyber Security, Cloud Services, Analytics, and SAAS for up to 1.5 million dollar SLAs. ● Value Delivered: Understood business needs, cultivated solutions for C Suite executives to streamline business, and secured business continuity initiatives, while identifying nearly 4 million dollars in net new revenue for IBM.
<p>Consultant Hitachi Consulting Corporation 08/2014 - 08/2015 Dallas, TX</p>	<ul style="list-style-type: none"> ● Project Coordinator- Hormel Food Company - Set up the Program Management Office, SharePoint site, and cross-functional agile team. Successfully saved Hormel revenue by redesigning Trade Promotion Management processes after conducting a current state analysis. ● Jira Administrator - Orthofix - Provided business analysis, Jira administration, and business case development on an agile team conducting a data migration into Oracle. Facilitated current state analysis, data table mapping, and tracked test case scenario development in Jira. ● Project Manager - Hitachi Consulting - Conducted financial investigation to ensure accurate internal expense reporting and successfully orchestrated human capital management and expense reconciliation for 15 international external projects. ● Regional Project Lead - AT&T - Led as a project manager over the Texas and Louisiana regions for an energy project by AT&T to reduce cost by installing automated lighting utilizing 3 separate energy initiatives.
<p>National Service Participant AmeriCorps 06/2014 - 08/2014 Houston, TX</p>	<ul style="list-style-type: none"> ● Role Description: Team member of the “Food on the Move” program, which provides 2 meals a day during the summer, to children who would normally get free or reduced breakfast and lunch during the school year. ● Value Delivered: Provided breakfast and lunch 5 days a week for the children of 7 low-income apartment complexes.
<p>University IT Helpdesk Technician University of North Texas 05/2012 - 05/2014 Houston, TX</p>	<ul style="list-style-type: none"> ● Role Description: Served as a digital and in-person technical analyst supporting the students, professors, and faculty of the University of North Texas. ● Value Delivered: Successfully provided daily customer support by creating incident reports, diagnosing the root cause of technical issues, and walking the customers through innovative solutions.